

FRIDAY 22ND JUNE 2018

# DR R MEHROTRA'S SURGERY

## Newsletter

Patient update for Summer 2018

### OPENING TIMES

#### DARNALL HEALTH CENTRE

Monday: 8.00am - 8.00pm

Tuesday, Wednesday, Friday: 8.00am -  
6.00pm

Thursday: 8.00am - 4.00pm

Telephone: 0114 2449525

#### RICHMOND ROAD SURGERY

Monday, Wednesday, Friday: 8:30am -  
12.00pm

Telephone: 0114 2395243

We have a new website. Please take a look  
and let us know what you think!  
[www.darnallhealthcentre.co.uk](http://www.darnallhealthcentre.co.uk)

### SystemOnline

Did you know you can sign up to online services which enables you to have access to book and cancel appointments online, order repeat medication and view test results! To sign up to this, please bring photo ID to reception where we will print you a unique username and password off.

### Travel vaccinations

Our Practice Nurse is available to offer advice and guidance about travel health and vaccinations. Simply ask at reception for a travel form at least 6 weeks before you are due to leave.

### Staff training and bank holidays

Please note we are closed from 12pm on the following days for staff training:

Tuesday 3rd July

Wednesday 5th September

On Monday 27th August, we are closed all day due to bank holiday.

### Care navigation

Please note that our reception team have been told to take a brief message about your symptoms when you call to make an appointment.

This is so they can direct your care and get you seen by the most appropriate clinician.

### Patient Participation Group

We are looking for new members to join our patient participation group. The aim of the group is to share suggestions and ideas on how we can improve our working within the practice and the services that we offer to our patients. If you are interested in becoming a member please complete the short form below and a member of the admin team will be in contact.

Name:

Date of birth:

Contact number: